

Protecting your travel investment

Exclusive programs that provide flexibility and give customers the confidence to make an investment in future educational travel.

<p>Risk-free enrollment period</p>	<p>If you sign up for a tour traveling in 2022 by October 31, 2020 with our Automatic Payment Plan or by Paying in Full, you have the option to cancel your tour for any reason through February 15, 2021 and we'll refund 100% of the money paid to EF.</p>
<p>Peace of Mind</p>	<p>We understand that plans can change due to unforeseen circumstances. EF provides an exclusive Peace of Mind Program to account for such situations.</p> <p>This program is automatically included for all travelers and can be enacted at the group level for any reason, including terrorism or other world events.</p> <p>Your Group Leader may choose from the following options:</p> <p>45 days or more prior to departure:</p> <ul style="list-style-type: none"> - Change the travel dates of your group's current tour - Work with EF to modify your group's current tour or find a new tour - Cancel your tour and all travelers will receive a transferrable travel voucher in the amount of all monies paid for the original tour less the \$95 non-refundable deposit and any other non-refundable fees. <p>44 days or less prior to departure</p> <ul style="list-style-type: none"> - If any location(s) included in the group's tour itinerary is designated as a Travel Advisory Level 3 or 4 by the U.S. Department of State, your Group Leader may still choose any option from the section above. <p>EF'S PEACE OF MIND PROGRAM TERMS & CONDITIONS</p> <p>Benefits of the Peace of Mind Program are only available to the entire group. Travelers missing any payment deadlines must pay any incurred late fees to qualify for this program. Revised tours must fall within the date range that these Booking Conditions are valid. If the revised tour has a higher price than the original tour, travelers will be required to pay the difference as a condition of traveling on the revised tour. If EF cannot accommodate a revised tour request and/or the group decides not to travel on the original tour, then the group may opt for travel vouchers. If the group does not travel on the original tour, travel on a revised tour, or receive a future travel voucher, standard cancellation fees will apply. Travelers cancelling from a revised tour will be charged a cancellation fee based on the date that the original tour was revised or the date of cancellation from the revised tour, whichever is higher. EF will make every effort to accommodate revised tour requests. Travel vouchers will be issued in the amount of all monies paid by a traveler for the original tour less the \$95 non-refundable deposit and any other non-refundable fees. Travel vouchers are valid for the current and following travel year. Travel vouchers are transferable at the face value of the voucher to members of the traveler's immediate family or to students and faculty of the traveler's school. The future travel voucher is not a merchandise credit or a gift certificate and may not be redeemed for cash.</p>

<p>COVID Peace of Mind</p>	<p>Predicting what the future holds is challenging. We want to be sure you can look toward the future with confidence, knowing your investment is protected if world events change.</p> <p>COVID-19 Peace of Mind can be enacted by your Group Leader in the event that any of the following conditions apply as a result of the COVID-19 pandemic and it is 110 to 45 days prior to departure:</p> <ul style="list-style-type: none"> (i) a U.S. federal governmental authority has issued a travel ban or an order restricting travel to a location on your group’s itinerary; (ii) a U.S. federal or state governmental authority has issued an order that would require a self-quarantine for travelers in your group upon return home from a location on your group’s itinerary (iii) a governmental order applicable to a location on your group’s itinerary would ban or restrict travel or require visitors to self-quarantine upon arrival. <p>If COVID-19 Peace of Mind is enacted your Group Leader can choose to:</p> <ul style="list-style-type: none"> • Change the travel dates or tour itinerary of your group's current tour • Cancel your tour and receive a transferable COVID-19 travel voucher for 100% of all money paid to EF • Cancel your tour and receive a cash refund for all of the money paid to EF less \$500. <p>EF’S COVID-19 PEACE OF MIND PROGRAM TERMS & CONDITIONS</p> <p>All of the benefits about COVID-19 Peace of Mind Program are available to the group. Travelers missing any payment deadlines must pay any incurred late fees to qualify for this program. Revised tours must fall within the date range that these booking conditions are valid. If the revised tour has a higher price than the original tour, travelers will be required to pay the difference as a condition of traveling on the revised tour. EF will make every effort to accommodate revised tour requests. If EF cannot accommodate a revised tour request and/or the group decides not to travel on the original tour, then the group may opt for COVID-19 Future Travel Vouchers. If the group does not travel on the original tour, travel on a revised tour, the travelers will receive COVID-19 Future Travel Vouchers.</p> <p>Individuals are able to decide to cancel from their original tour or revised tour and receive a COVID-19 traveler voucher.</p> <p>COVID-19 travel vouchers will be issued in the amount of all monies paid by a traveler for the original tour. Travel vouchers are valid for the current and following travel year expiring on September 30, 2023. Travel vouchers are transferable at the face value of the voucher to members of the traveler’s immediate family or to students and faculty of the traveler’s school. The future travel voucher is not a merchandise credit or a gift certificate. The travel voucher may be redeemed for cash for all money paid less \$500</p>
<p>Global Travel Protection</p>	<p>\$165 <i>Can be added from the time of enrollment up until 75 days before departure.</i></p> <p>Travelers can help protect their investment from the unexpected with the offered Global Travel Protection plan. Designed specifically with EF travelers in mind, this plan provides coverage for travelers, including pre-departure trip cancellation protection as well as medical expense coverage during their tour (among several post-departure coverages).</p> <p>Tour cancellation and interruption coverage A refund of the Program Price if your child needs to cancel from or miss part of the tour due to reasons of serious injury or illness requiring hospitalization, financial hardship due to unexpected job loss, jury duty, you or your traveling companion are in the military and called to emergency duty for a national disaster other than war, or severe damage to home.</p> <p>Illness and accident coverage Coverage of hospital bills, doctors’ fees and medical transportation for illnesses or injury while on tour, as well as travel and accommodation expenses for a family member to be with your child while hospitalized in</p>

the event of a life-threatening illness.

Baggage and property coverage

Coverage for baggage, airline tickets, travel documents and valuable property in cases of theft or delay.

Flight delay coverage

Coverage for expenses due to flight delays (lodging, food and other reasonable expenses) as well as limited coverage for every full land day missed of your program due to flight delays or cancellations.

The Global Travel Protection plan includes insured components that are underwritten by US Fire Insurance Company and cancellation fee waivers provided by EF Educational Tours. You can find the details of the policy, including a full list of exclusions [here](#).

You can access all the information about Booking Conditions [here](#).

Available this fall: We're introducing an additional option for individuals who'd like to purchase even more protection, including the ability to cancel for any reason right up until departure. This plan will be available to both new travelers and those already enrolled on a tour. Stay tuned for details.